



Covid - 19 precautions agreement

Please read this letter to understand what precautions and procedures we have put in place and are asking you to follow to ensure safety for all during this Covid-19 period. If you have any questions whilst in the building or any about our procedures, please raise this with a member of staff so we can clarify our reasoning and work upon your feedback. We will ensure every practical precaution will be taken to make us all feel safe and comfortable.

We are currently only allowing people to participate in the skatepark if they have booked using our social media pages or by phone on 01643 703155. We also ask for the number of adults accompanying to be kept to a minimum and take a seat where requested.

What you should expect when entering the building

If you have **any** symptoms of the virus please do not enter the building (these include high temperature, cough, loss of taste/smell).

Please enter the building via the main front entrance but all attendees must leave the building through the roller shutter, which is located in the skatepark, towards the rear of the building. This allows a one-way system to remain in place and significantly reduces risk of close areas of contact with others, and contact with door handles or equipment.

Upon entrance you are required to wear a mask as per government guidelines, also to use hand sanitizer or wash your hands as requested at the entrance lobby/reception.

Upon your agreement we will ask for a non-contact temperature check. If your temperature is above 37.8 then we will not be able to allow you or any of your accompanying bubble into the centre.

Please give your details for our track and trace forms at reception and scan our QR code if you have the NHS Covid-19 app.

Always respect social distancing maintaining a 2-metre distance from anyone not in your household. And respect signage rules and guidance which are located around the building.

Once within the skate park, if you're not skating please remain seated at a distance of 2-metres from others unless invited by a member of staff to enter another room or require the downstairs toilet.

If invited to go upstairs by a member of staff to the café area please take a seat immediately and a staff member will come across to take your order for food or drinks.

Limit as much as possible handling of any equipment, switches or items found in the building. Ask a member of staff if you want them to clean anything or wear any extra PPE (gloves, visors etc).

Ask a member of staff if you require extra equipment please do not go and help yourself

To use the toilet on a one in one out basis.

Minehead EYE's promises to you

Before and after any visit we will clean **ALL** areas. (including chairs, tables, equipment and door handles).

We will wear a mask in the building. Masks will only be removed if stationary and we are at least of 2m distance to others.

We will maintain as much as possible a 2-metre distance from anyone not in our household.

We will ensure that we wash our hands at least every 30 minutes. And when requested to do so by a staff member.

We will not enter the building if we have **any** virus symptoms and will follow any isolation guidelines if we develop any symptoms.

We will wear any additional PPE required and if requested to do so by a staff member (please ask if it would make you more comfortable in our building we really don't mind)

We will carry out all cleaning using correct approved antiviral sprays, wipes and chemicals.

We will ensure doors are left open to minimise points of contact (apart from toilet cubicles that will be cleaned regularly).

We intend to listen and act on practical suggestions, advice and requests to make your visit as safe and welcoming as possible.

I have read and understood this information letter and agree to follow the procedures laid out.

Signed

Print name

Date.....
